UTILIZING AN EDUCATIONAL VIDEO IN THE IMPLEMENTATION OF AGE-FRIENDLY HEALTH SYSTEMS

Key objectives

- Simplify information delivery
- Enhance Age Friendly Health Systems (AFHS) implementation
- Expand 4Ms assessment on eligible patients

Methodology

- Develop short, engaging video to share with employees
- Choose low-performing region and control region in a retail-health setting

Findings

- Excellent participation in watching video
- Greater improvement in Age-Friendly care in participating region
- Majority of staff reported enjoying the video

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Improvement of 4Ms % Performance from baseline



