

# Revitalizing Patient-Centered Communication Through the Use of Secure Messaging (SM)

## Problem:



Oncology providers under utilizing SM.



Patients wanting more access to their oncology team

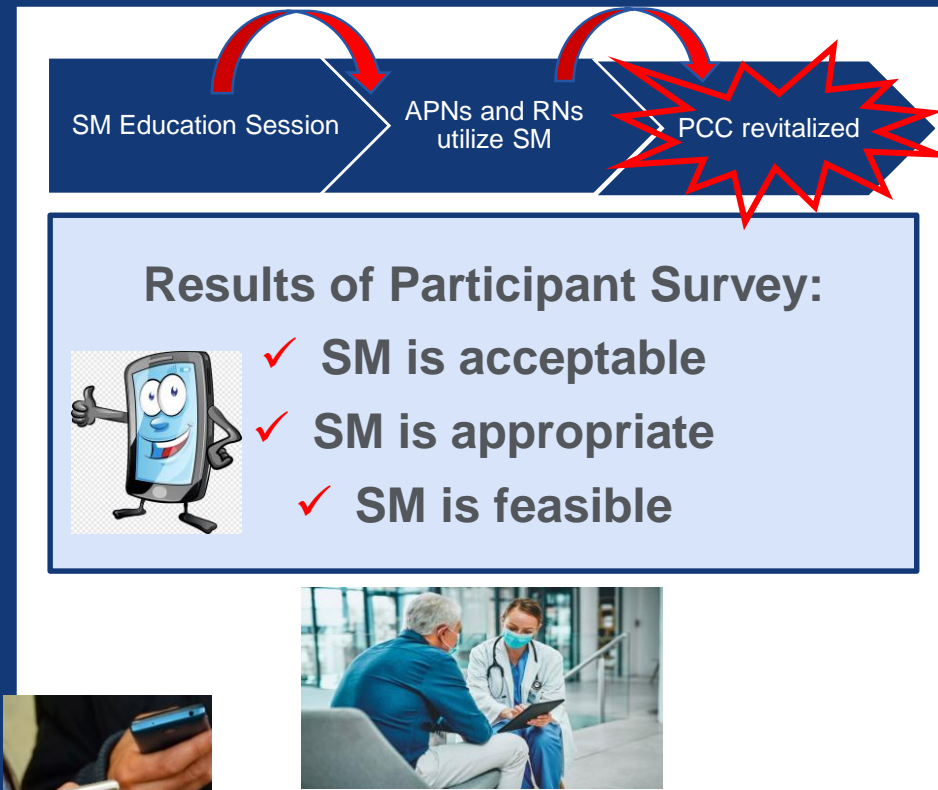


Patient-centered communication (PCC) not reaching full potential

## Intervention:



In-Person Education Session and Education Sheet regarding SM use



## Analysis:



12 question survey assessing acceptability, appropriateness, and feasibility of SM

## Discussion:



Patients approve of SM



Providers need education on SM use

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